

WELCOME TO VANQUISH PERFORMANCE from BADMINTON England!

Dear player,

Welcome to Vanquish Performance, BADMINTON England's NEW Performance Profiling System in partnership with Into Sport Group. This new secure, online system is to launch in September 2012 to all Performance Centres and England Junior Performance Programme players following significant and ongoing investment from BADMINTON England.

Firstly, I wanted to provide you with a little information about this new system and what it can offer to you as a player, completely free:

What is Vanquish Performance?

Vanquish Performance is an extensive long term investment by BADMINTON England into our Performance Pathway, which as I hope you will agree, has the potential to be a great tool for players. This online system will provide our entire Performance Pathway (of which you are a part of) with access to an online, secure profiling system for you as players to use and track your progress as you travel on your journey through Badminton. Your PC Coach/es and/or Programme Coaches will also have access to the system and will be able to see your individual journey and this will in turn help you to develop this further. **N.B** User access will not be provided to private coaches.

When in full use, through the Reports feature, this Profiling system will enable you to see where you are compared to all other players within the same squad.

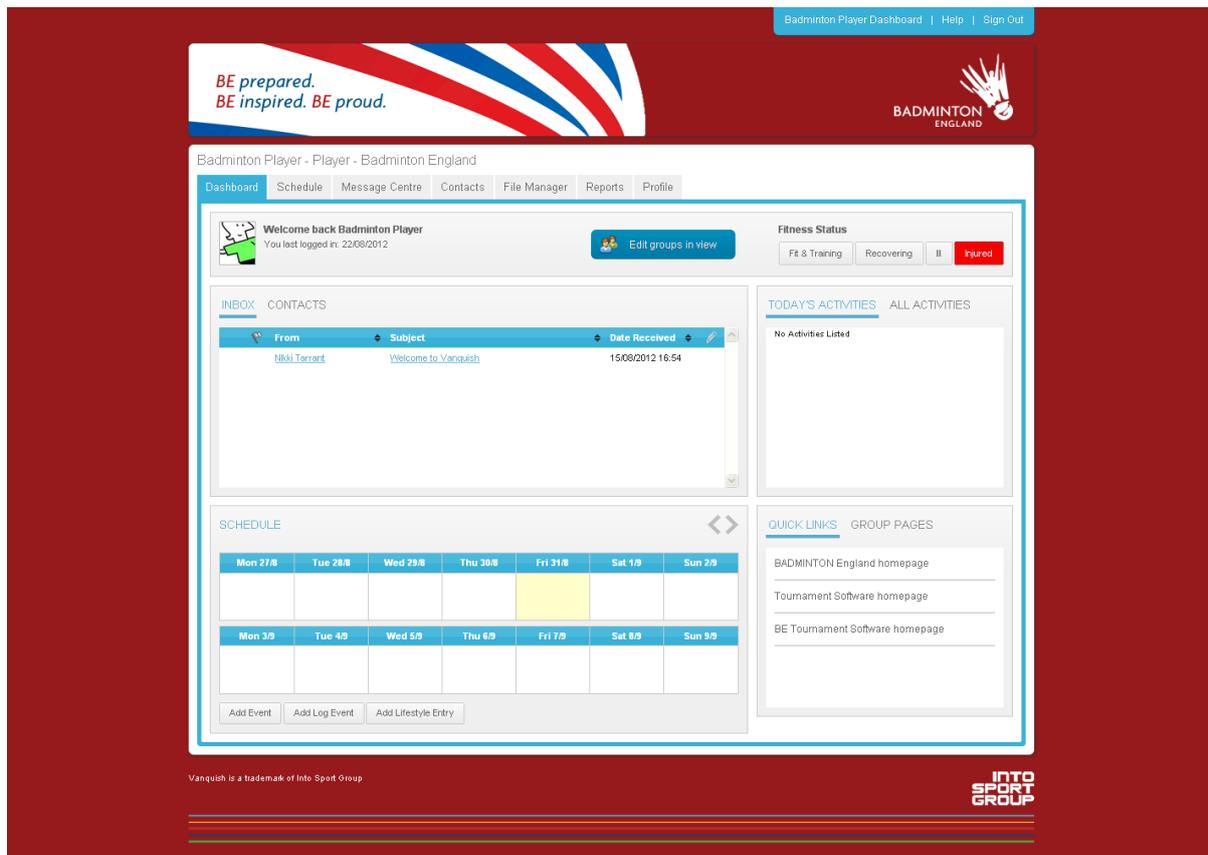
Look back in 3, 5, 10 years time and see how you have developed as a player throughout your journey in becoming the best badminton player you possibly can be!

What this means to you?

BADMINTON England has made a huge commitment to you as a player within our Performance Pathway in providing you with a free personal badminton profile for you to develop, which in turn will also help your coaches to develop your badminton skills to the best of their abilities. Help yourself become the next Rajiv Ouseph, Chris Adcock or Jenny Wallwork... These Team England players will all become users of the Vanquish system as of September 2013. Be proud that you are part of the same online, secure badminton system and embrace the benefits that will come your way...

What does the System look like?

The below provides a view of your 'Dashboard' – this is the landing page every time you log in to the Vanquish Profiling system. From here you can see at a glance your inbox, current two week schedule, current fitness status and quick links to useful external web sites. It will also provide you with access to other pages within your own profile such as your schedule, messaging centre, Group Notice Boards, a file store, your Profile page and access to numerous useful reports to enable you to track your badminton development. See a view of the dashboard below:



The screenshot shows the 'Badminton Player Dashboard' for a user named 'Player - Badminton England'. The dashboard includes a navigation menu with options like 'Dashboard', 'Schedule', 'Message Centre', 'Contacts', 'File Manager', 'Reports', and 'Profile'. Key sections include:

- Welcome back Badminton Player:** A notification stating 'You last logged in: 22/08/2012' and a button to 'Edit groups in view'.
- Fitness Status:** A section with buttons for 'Fit & Training', 'Recovering', and 'Injured'.
- INBOX:** A table showing a message from 'Nikki Tennant' with the subject 'Welcome to Vanquish' received on '15/08/2012 16:54'.
- SCHEDULE:** A calendar view for two weeks, with the date 'Fri 31/8' highlighted in yellow.
- TODAY'S ACTIVITIES:** A section titled 'No Activities Listed'.
- QUICK LINKS:** A list of links including 'BADMINTON England homepage', 'Tournament Software homepage', and 'BE Tournament Software homepage'.

At the bottom of the dashboard, there are buttons for 'Add Event', 'Add Log Event', and 'Add Lifestyle Entry'. The footer of the dashboard includes the text 'Vanquish is a trademark of Into Sport Group' and the 'INTO SPORT GROUP' logo.

So how will the system benefit me?

Your new online Profile will allow you to;

- Track your training hours and intensity, by simply completing training logs for each of your sessions.

- Plan your tournament and training for a season through an online schedule – your coaches will also be able to plot sessions into your calendar so you know where to be and when! Add in your holidays and school exams in order to easily plan sessions around your other commitments.
- Track your results during a season through logging your tournament achievements using simple drop down options – these can then be seen by your Coach.
- See how you are progressing individually (in respect to Player Profiling) and also in relation to the minimum standards for the squad you are in (Raw, Developing or Emerging). This relates to how your coach/es have rated your development in such areas as technical and tactical skills. You will easily be able to see which areas you are doing well in and which may require a little improvement.... Even the top players in the World have areas in which they need to improve!
- Securely message other players and coaches quickly and easily within the groups you are a member of – advise them you can't make next week's session or simply have a chat about your badminton!
- Determine how many days throughout the season you have been; fit and training, ill, injured and recovering – this can be done by updating your fitness status by one simple click of your mouse/touch of your iPad whenever necessary!
- Store badminton specific documents in your own file store i.e. annual planning documents, your goals for the season, your strength and stability exercises etc.
- Access Group files (i.e. PC, EJPP) where your Coach/es will be able to place important or relevant documents.
- Quickly navigate yourself away from your profile to the BADMINTON England Homepage, BE Tournament Software etc, using the quick links page on your Dashboard.

As you can see from the above (not an exhaustive list), the system has some really great features to help you manage and track your badminton progress and further exciting developments are in the pipeline to further improve the use and functionality of the site. We hope you will agree this is something that is very exciting for you as players to be part of!

FAQs

The Pilot

1. What were the aims of the Pilot?

BADMINTON England has been piloting the system since June 2012 to make sure it performs and functions as it should in relation to the badminton specific features that have been added by Into Sport Group. It has also enabled us to iron out any issues or make any necessary tweaks that have appeared in the system prior to the September launch, following feedback from each PC involved.

The System

2. How will I get access to the system?

During September, you will receive an email from Into Sport – Vanquish which will provide a web link for you to go to and register your details. This is a very simple process and shouldn't take you any more than 5 minutes to complete. Once you are registered, away you go! Please make sure you read/print out the Terms and Conditions of Use before signing up.

N.B Please make sure you check your junk mail/spam folders for this email in case it is not delivered direct to your inbox. Please let your PC Coach or PC Administration Support/Manager know if you have not received this email when you should have.

3. Registering on the system – do I need my own email address?

Yes, every individual user on the system must have a unique email address (this does not include any parent/guardian of under 18s who will be required to register for read-only account access). The reason for requiring a unique email account is mainly one of security and also in terms of confidentiality in respect to email notifications being sent via the system.

N.B A document is available from your PC or BE which will provide you with information on setting up a new email account and also detail on how to forward emails from this new account, should you wish to access all email notifications received from just one account.

Please note: This will only apply to families who have more than one child registering on the system, or where any parent as an active user of the system (i.e. PC Coach, Admin support staff role) and their child are both requiring to register unique email accounts.

4. Where can I go for help in using the system? Who can I ask?

Within the Vanquish system there is a Help section, located top right of your screen (within the small blue banner area). Within this section you will find both a video which gives you an overview of the Vanquish System and also a User Guide in the section titled 'Support Documents' on the right hand side of your screen.

You will also have your PC Coach and Support Staff who will be able to help and advise you if you have any questions.

5. What can I store in the File Storage area?

Currently the system will hold documents such as Excel, Word, PDF. The capacity of the file store at present is not big enough to store larger items such as videos. This is an important area which is being developed as part of an updated version of Vanquish due out in the first half of next year.

6. Can I access the site from my mobile phone/iPad?

Currently the website is not set up for use on mobile phones; however this is currently another development that Into Sport Group is looking at introducing in 2013. As it stands the website can be accessed and is functional through an iPad.

7. Who do I contact if I come across an issue/problem with the system?

Any bugs can be reported through Vanquish using the Feedback button within the system. This is located on the left hand edge of the page.

If this does not cater for your query/issue, please report to your PC Head Coach/Support staff who will notify the necessary person within BADMINTON England.

Feedback

6. Will I get an opportunity to comment on what I think about the system?

Yes! Your feedback is VERY important to us, as this system is driven by you the player and is for you. Without you as a player regularly updating your profile, the system will not provide the benefits it has the potential to do in relation to your development. BADMINTON England strongly believes that this will help you develop your badminton and are committed to seeing how you progress along the Performance Pathway during your badminton journey.

BADMINTON England will therefore be inviting a sample group of players to complete an online survey in order that feedback can be gathered on your experiences of the system. As highlighted, this is very important to us as the system is for you - we are investing in you! If it works well for you, great, please tell us! Positive feedback is always good to hear. However if it doesn't or you have feedback on how you think it might work better, please



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also let us know through the survey so that we can look at the potential improvements that can be made to enhance your experience.

Safeguarding

7. As a player who is Under 18, how does this affect my use of an online, secure profile?

Any player who is under 18, when registering their details (i.e. date of birth) online, will be prompted to provide a parent/guardian email address. This is a safeguarding measure and will mean that the parent/guardian will then be sent an email, inviting them to register to set up a read-only account in order that they can view their son/daughter's profile; however they will not be able to amend/edit anything through this account.

N.B Your parent/guardian does not require a unique email account if they have already used their own address to register for an online player account. The unique email address only applies to active users not for read only access accounts.

8. Is my information secure?

The system is hosted on a secure server (https) and is a username and password accessed system. Vanquish is only available to those that are granted user licenses for the system.

Further protection is provided in terms of levels of access to player information that is provided at the outset. As players, you will only have access to your own information. Your PC Coach/es will have access to view your profile, reports and schedule and will only have access to player profiles within their own PC (or the groups that they are assigned as 'members' of).

N.B Please take time to read the Terms and conditions of the system prior to completing your registration so that you are aware of your rights and responsibilities as a user.

9. What about my data and data protection?

To highlight our commitment to maintaining player details correctly, BADMINTON England follows current data protection legislation and this policy can be found on the BE website, in terms of how we will use your data. Alternatively, please copy and paste (or type) the below web link into the address bar on your internet browser to read our Terms;

<http://www.badmintonengland.co.uk/text.asp?section=1232§ionTitle=Terms+%26+Conditions#.UDUL58GPVZO>

You will also find a link to the above on the Vanquish system.

Into Sport Group have included a link to their own Privacy Policy within Vanquish, detailing their use of information/details placed on the Vanquish system.